

REGIONAL MEDICAL OPERATIONS CENTER – SAN ANTONIO (RMOC-SA)

ACTIVATION NOTICE (LEVEL III- Increased Readiness)
Operational Bulletin: RHMOC 2019-nCoV.0001
01/24/20 – For Official Use Only

STATUS

	Preliminary Notification
X	Initial
	Continuing Resolution
	Closed

WHAT:

Increasing from LEVEL 4 – Normal conditions to **LEVEL 3 – Increased Readiness**

Level 4 – Normal Operations

Level 3 – Increased Readiness

Level 2 – Partial Activation

Level 1 – Full Activation

INCIDENT DETAILS:

CDC is closely monitoring an outbreak of respiratory illness caused by a novel (new) coronavirus (termed “2019-nCoV”) that was first detected in Wuhan City, Hubei Province, China and which continues to expand. Chinese health officials have reported hundreds of infections with 2019-nCoV in China, including outside of Hubei Province. Infections with 2019-nCoV also are being reported in a growing number of countries internationally, including the [United States](#), where the first 2019-nCoV infection was detected in a traveler returning from Wuhan on January 21, 2020.

IMMEDIATE ACTIONS:

- RMOC activating to Level III status, effective immediately. Unknown duration
- **2020 01 2019-nCoV Monitoring event created in WebEOC**
- Visit: <https://www.cdc.gov/coronavirus/2019-nCoV/clinical-criteria.html> for the most current clinical guidance available from the CDC

CDC Interim Healthcare Infection Prevention and Control Recommendations for Patients Under Investigation for 2019 Novel Coronavirus (as of 1/23/20 at 12:35pm)

Although the transmission dynamics have yet to be determined, CDC currently recommends a cautious approach to [patients under investigation for 2019 Novel Coronavirus](#) Such patients should be asked to wear a surgical mask as soon as they are identified and be evaluated in a private room with the door closed, ideally an airborne infection isolation room if available. Healthcare personnel entering the

room should use standard precautions, contact precautions, airborne precautions, and use eye protection (e.g., goggles or a face shield). Immediately notify your healthcare facility's infection control personnel and local health department.

Should an individual present to your facility with the Clinical Features and Epidemiologic Risk identified by the CDC, the 24/7 reporting information is:

Bexar County Hospitals

SA Metro Health:
210-207-8876

**Hospitals Outside Bexar
County**

DSHS Region 8:
210-949-2121

**All Regional EMS
Agencies**

STRAC MEDCOM: 210-
233-5815

ONGOING ACTIONS:

- Situation reports, advisories, and other incident specific information will be delivered as necessary

Organizations with other needs should contact MEDCOM at 210-233-5815

