MEDCOM Transfer Process to the USA Institute for Surgical Research (USAISR) Burn Unit at SAMMC for patients with life/limb threatening dermatological conditions (Stevens-Johnson Syndrome (SJS), Toxic Epidermal Necrolysis Syndrome(TENS), etc.).

Requests to MEDCOM for inter-facility transfer of patients with suspected/confirmed SJS and/or TEN will follow the process outlined in this document. The goal of the process is to secure transfer of this patient population to a facility best capable of providing optimal care. While the volume of these patients is relatively low (appropriately 36/year), they can be among the most challenging to transfer.

The USAISR would like to care for patients with confirmed (Biopsy proven) SJS/TENS. It is recognized that transferring facilities may not have this capability readily available. In order to facilitate the care of these patients and the USAISR Burn Surgeon does not identify clinical features consistent with SJS/TENS, Methodist and North Central Baptist Trauma Services will assist in the confirmation and facilitate transfer as required. The MEDCOM Advisory Group (MAG), with participation from University Hospital and SAMMC Trauma Medical Directors, the USAISR Burn Unit Medical Director, and other committee members have developed this protocol to provide guidance and standardization for transfers of patients with SJS and/or TENS.

These are the functional steps for the success of this protocol:

1. USAISR Burn Unit will receive the initial consultation and evaluate each transfer request on its own merits with the transferring physician.

2. If in the opinion of the Burn Unit surgeon, the patient does not have a condition that will benefit from Burn Unit care, Methodist and North Central Baptist Trauma Services agree to accept the suspected SJS/TENS patient in transfer through MEDCOM. The Burn Unit Surgeon may provide these recommendations to the requesting facility.

3. If at any point, the patient’s condition transforms to one of tissue loss, the patient will immediately be routed through MEDCOM to the USAISR Burn Unit.

Questions or concerns regarding this process can be directed to Eric Epley, Executive Director, STRAC, at eric.epley@strac.org or call (210) 233-5832, or for 24-hour help contact MEDCOM at (210) 233-5815.
MEDCOM Transfer Process for SJS/TENS
(Suspected or Confirmed)

Patient needing transfer to USAISR Burn Unit for Suspected SJS or TENS.

MEDCOM connects referring physician to USAISR Burn Unit surgeon for evaluation to ensure the USAISR Burn Unit will benefit the patient.

Will patient be accepted by Burn Unit?

Patient is transferred to USAISR by the most appropriate means.

MEDCOM CommSpec will connect referring physician to either Baptist or Methodist Trauma Service.

Patient is transferred to BHS or MHS by the most appropriate means.

Pt. develops SJS/TENS or other significant condition requiring Burn Unit care.

Referring physician calls MEDCOM. Burn surgeon accepts the patient in transfer.

Patient remains in BHS or MHS Level 3 Trauma Center.