



Regional Performance Improvement Case Review Request

Instructions: You may submit any issue you define as a performance improvement issue that needs review. The PI Committee, however, may decide the issue is not appropriate for system discussion and recommend that it is managed internally in your facility or agency. You will be notified when your case is up for review. If you have any questions please call MEDCOM at (210) 233-5815.

1. Please fill out the attached Regional Performance Improvement Case Review Request Form.
2. Email an encrypted form to MEDCOM@strac.org. If you do not have the capability to encrypt the message, then FAX with a cover sheet to (210) 233-5822.
3. Please include your contact information to ensure we are able to reach you for any questions about the submission.

What happens to my submission?

1. Once your request has been received, you will receive confirmation within one business day from the STRAC PI Committee Project Coordinator or their representative that your submission is being processed.
2. Your request will be forwarded to the appropriate Committee Chair (Behavioral Health, Cardiac, Stroke, or Trauma as applicable), Co-Chair, and the STRAC Executive Director for review.
3. The Committee Chair (Behavioral Health, Cardiac, Stroke, or Trauma as applicable), Co-Chair, and STRAC Executive Director will make the determination if the case warrants presentation at PI (Behavioral Health, Cardiac, Stroke, or Trauma as applicable) Committee.
4. All parties involved will be notified.
5. If the case will be reviewed at the respective PI Committee, STRAC will compile any associated documents and/or recordings necessary to provide to the respective PI Committee.
6. All parties will be notified when the case is up for review and invited to the meeting.
7. Results of the review will be available on request to the involved parties.

Confidentiality:

- This document may contain CONFIDENTIAL information.
- All proceedings and records of the Southwest Texas Regional Advisory Council Performance Improvement Committee are confidential. All professional review actions and communications made to or from the Southwest Texas Regional Advisory Council Performance Improvement Committee are privileged communications under Texas and federal law. TEX. OCC. CODE ANN. Chps. 151 and 160; Tex. Health and Safety Code § 161.032; and 42 USC § 11101.
- Your signature below indicates you understand that you are not to discuss any committee business outside of the committee, to include any/all written information, discussions, verbal testimony, etc. You also understand that failure to uphold these laws may result in criminal charges.

Signature

Date

Print Name: _____

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April, 2015

**Southwest Texas Regional Advisory Council
Regional Performance Improvement Case Review Request**

Today's date: _____

Your Name and Title:

Name

Title

Name and Title of Person

Referring the case:

(if different)

Name

Title

Your Facility or Agency

Name:

Date of Event:

Your Contact Phone

Number and Email:

Phone Number

Email

Type of Event (select one): **Behavioral Health** **Cardiac** **Stroke** **Trauma** **Other**

Note: the PI Committee reviews *system* issues. You may submit any issue you define as a system issue that needs review. The PI Committee, however, may decide the issue is not appropriate for system discussion and recommend that it is managed internally in your facility or agency. The PI Committee meets the second Tuesday of each month.

Please describe the event:

What actions have you taken to address the problem? (Example: contacted agency PI person and requested run sheet/chart; talked with PI person and informed them of issue, etc.)